

Complaint

No.:



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TO BE COMPLETED BY YOKABA

COMPLAINT FORM

TO BE COMPLETED BY THE CUSTOMER

Full

name:
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Phone: E-mail:
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Order number: Purchase
date:

Address:
.....

Product:
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Lamp incl. serial number (if
applicable):

Milling machine incl. serial number (if applicable):
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Milling machine handle incl. serial number (if applicable):
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Description of the problem:

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Please send the product(s) together with the completed complaint form to the following address:
Yokaba sp. z o.o., ul. Żwirowa 28, 05-506 Wilcza Góra, Poland, with the note **“COMPLAINT”**.

Please enclose proof of purchase (receipt or VAT invoice).

The complaint will only be considered if proof of purchase and a signed warranty card (for lamps and milling machines) are enclosed. If you do not have proof of purchase or a warranty card, the complaint may still be accepted on the basis of a statement issued by the seller (with the exact purchase date of the device).

The complaint will be processed within 14 days of receiving the goods.

If you have any questions about your complaint, please contact our Complaints Department:
Tel. **+48 782 535 353**

E-mail: **reklamacje@yokaba.pl**

In accordance with applicable data protection regulations (GDPR), I consent to the processing of my personal data included in this complaint form for the purpose of handling the complaint regarding the goods I have purchased.

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DATE AND SIGNATURE